REFUND AND CANCELLATION POLICY

Hotel Holiday Regency

Refund & Cancellation Policy

Cancellation Policy

- 1. A minimum of 03 days' notice prior to check in date is required for a full refund of the deposit made **Applicable for maximum 01-05 room reservation**.
- 2. A minimum of 05 days' notice prior to check in date is required for a full refund of the deposit made **Applicable for a maximum 05 to 10 room's reservation**.
- 3. **100% of the package price will be charged** as retention in case of cancellation after the above periods.
- 4. Full package price will be charged in case of a no-show

Refund Policy

- 1. In case of refund, bank transactions charges will be deducted above cancellation charges.
- 2. In case of credit card transactions, refund will be done only to the same credit card.